SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Alabama	
State Contact Information	Address
Orlando Parker, Director Alabama Child Support Payment Center Phone: 334-270-9667 Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov	Alabama Child Support Payment Center PO Box 244015 Montgomery , AL 36124
Gloria Liggins, EFT Inbound Payments Supervisor Phone: 334-270-9667 Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov	
Diana Connell, Outbound Payments Phone: 205-554-1128 E-mail: sdu@dhr.alabama.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact your county court as indicated on the order.
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU uses the state's bank, Compass.
SDU Vendor Name:	Informatix - collections
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	Payment inquiries Phone: 866-252-4453

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Alaska	
State Contact Information	Address
Chris Tran, Manager Phone: 907-269-6917 Email: chris.tran@alaska.gov Contact for redirecting payments to the SDU	Alaska Department of Revenue - Child Support Services Division PO Box 100380 Anchorage , AK 99510
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Ava Corbitt, Employer Assistance Representative Phone: 907-269-6089 E-mail: ava.corbitt@alaska.gov
Contact for redirecting payments to the SDU	Chris Tran, Manager Phone: 907-269-6917 E-mail: chris.tran@alaska.gov
SDU Bank Name:	The SDU bank is Key Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

American Samoa	
State Contact Information	Address
Terry Fielding	High Court of American Samoa - Attention Clerk of Court
Phone: 684-633-4131	PO Box 309
Email: clkoc@samoatelco.com	Pago Pago , AS 96799
Fax: 684-633-1318	
Other Information	
Requires electronic payments?	
Contact for attorneys and courts for remittance	
identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	No e-payments; paper checks only

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Arizona	
State Contact Information	Address
Melissa Hyde, SDU Manager Phone: 602-542-4600 Email: MHyde@azdes.gov Fax: 602-542-4727 Contact for all incoming payments to SDU E-mail: DCSSCLEARINGHOUSE@AZDES.GOV Contact for Recovery issues/overpayments/ E-mail: DCSSRECOVER@AZDES.gov Contact for received Arizona checks and EFT payments E-mail: DCSSCPRO@azdes.gov	Payments only: AZ Support Payment Clearinghouse PO Box 52107 Phoenix, AZ 85072-2107 SDU Correspondence and Returning Interstate Payments: AZ State Disbursement Unit PO Box 36626 Phoenix, AZ 85067 (Please include reason for return and contact name, phone, and e-mail.)
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
Contact for redirecting payments to the SDU	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Informatix Inc www.informatixinc.com
Web-Based Payment Service for Employers:	Website: iPayOnline Email: AZCPPOutreach@Informatixinc.com Phone: 1-844-518-4385 Toll Free Website: https://ipayonline.azsdu.net/iPayOnline/
Web-Based Payment Service for NCP:	For IV-D Cases: (https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go) For Non IV-D Cases: https://ipayonline.azsdu.net/iPayOnline/
Credit Card Payment Accepted From:	Visa, Master Card, Discover

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Arizona	
Other Information	
Credit Cards Accepted Through:	local child support offices and AZ Payment Gateway (https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go)
Fees:	Fees: \$5.00 USD monthly handling fee, pursuant to ARS 25-510
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Arkansas	
State Contact Information	Address
Ruth Ann Jefferies, Manager Phone: 501-683-7918 Email: ruthann.jefferies@ocse.arkansas.gov Jeff Moritz (System) Phone: 501-324-8537 E-mail: jeff.moritz@ocse.arkansas.gov	Correspondence: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128 Direct Payers:
2 mail: joilimoni2@docc.anandas.gov	Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8124 Little Rock, AR 72203-8124
	Employers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8125 Little Rock, AR 72203-8125
	Fees: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8126 Little Rock, AR 72203-8126
	Returning Interstate Payments: Arkansas OCSE Attention: Collections PO Box 8133 Little Rock, AR 72203-8133
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Marilyn Nordman Phone: 501-683-7917 E-mail: ar.sdu@ocse.arkansas.gov
Contact for redirecting payments to the SDU	Toni Erwin Phone: 800-216-0224 E-mail: employer.relations@ocse.arkansas.gov
SDU Bank Name:	SDU bank is Bank of America.
SDU Vendor Name:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Arkansas	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service (no fee for e-check payments; fee for credit card payments): OCSE MyWorkers Phone: 800-216-0224 Phone: 501-683-7954 E-mail: employer.relations@ocse.arkansas.gov (for all employers' issues) Website: www.ark.org/MyWorkers
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment. No fee for E-check payments to registered website users.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

State Contact Information California State Disbursement Unit Electronic Help Desk: Phone: 866-901-3212, option 1 Customer Connect: Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager E-mail: cynthia.schilke@dcss.ca.gov	California State Disbursement Unit PO Box 989067 West Sacramento , CA 95798
Electronic Help Desk: Phone: 866-901-3212, option 1 Customer Connect: Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager	PO Box 989067
Phone: 866-901-3212, option 1 Customer Connect: Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager	
Customer Connect: Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager	West Sacramento , CA 95798
Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager	
Phone: 866-901-3212 Cynthia Schilke, DCSS SDU Manager	
Cynthia Schilke, DCSS SDU Manager	
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Alex Camacho, SDU Service Provider	
E-mail: alex.camacho@xerox.com	
Other Information	
lequires electronic payments?	Yes, employers who pay their taxes electronically are required to remit their child support payments electronically.
tantast for attanneys and assute for remittance	Martin Wilkins
Contact for attorneys and courts for remittance	Phone: 916-464-6623
identifiers for non-IV-D (private) orders	1.11.11.11.11.11.11.11.11.11.11.11.11.1
	E-mail: martin.wilkins@dcss.ca.gov
Contact for redirecting payments to the SDU	Christina Goodnight
	Phone: 916-464-5260
	E-mail: Christina.Goodnight@dcss.ca.gov
DU Bank Name:	The SDU bank is Wells Fargo. Bank of America provides EFT support for ACH
	credit transactions.
DU Vendor Name:	
	Xerox State and Local Solutions - collections and disbursements

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

California	
Other Information	
Web-Based Payment Service for Employers:	Web-based online payment service (free to employers and noncustodial parents) and other electronic payments (ACH credits): SDU EFT Help Desk Phone: 866-901-3212, option 1 Fax: 888-587-5471 E-mail: casdu-electronichelpdesk@dcss.ca.gov E-mail: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com
Web-Based Payment Service for NCP:	Web-based online payment service (free to employers and noncustodial parents) and other electronic payments (ACH credits): SDU EFT Help Desk Phone: 866-901-3212, option 1 Fax: 888-587-5471 E-mail: casdu-electronichelpdesk@dcss.ca.gov E-mail: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com
Credit Card Payment Accepted From:	Credit card payments accepted from employers and noncustodial parents at no fee.
Credit Cards Accepted Through:	Payments are accepted via phone: (866) 901-3212, option #1 and website: www.casdu.com.
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Colorado	
State Contact Information	Address
Lexie Barath, FSR Program Manager Phone: 303-866-4555 Email: lexie.barath@state.co.us	Payments only: Colorado Family Support Registry
	PO Box 2171 Denver, CO 80201-2171
Employers' Questions: Phone: 303-297-2849 Phone: 800-696-1468 E-mail: CDHS_FSREmployerServices@state.co.us	Returning Interstate Payments: Division of CSE Attention: Special Handling 1575 Sherman Street, 5th Floor
Janine Archuletta, FSR Team Lead Phone: 303-866-4548 janine.archuletta@state.co.us	Denver, CO 80203-1714
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Gene Ramirez phone: 303-866-4557 email: Eugene.Ramirez@state.co.us
Contact for redirecting payments to the SDU	Janine Archuletta, FSR Team Lead Phone: 303-866-4548 janine.archuletta@state.co.us
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 Website: www.childsupport.state.co.us
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	credit/debit card payments from obligor
Credit Cards Accepted Through:	Value Payment Systems
Fees:	
Other:	Colorado also accepts cash payments via Money Gram from obligors and employers.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Connecticut	
State Contact Information	Address
Alicia Rodriguez, Project Director Phone: 888-233-7223 Email: alicia.rodriguez@smimail.net	Direct Payers: CT Centralized Child Support Processing Center PO Box 990031
Raul Maza, Employer Outreach Coordinator Phone: 888-233-7223	Hartford, CT 06119-0031
E-mail: eftmanager@ctchildsupport.com	Employers: CT Centralized Child Support Processing Center
Johanna Dolge, Public Assistance Consultant, contact for interstate case ID reconciliation Phone: 860-424-5272	PO Box 990032 Hartford, CT 06119-0032
E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com	Interstate Payments: CT Centralized Child Support Processing Center PO Box 990033 Hartford, CT 06119-0033
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com
Contact for redirecting payments to the SDU	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: http://www.ctchildsupport.com/
Web-Based Payment Service for NCP:	Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: http://www.ctchildsupport.com/

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Connecticut	
Other Information	
Credit Card Payment Accepted From:	Credit card payments accepted through Western Union.
Credit Cards Accepted Through:	Accept credit card payments from noncustodial parents only.
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Delaware	
State Contact Information	Address
Jowonna Matthews, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6684 Email: Jowonna.Matthews@state.de.us	Regular Payments: DE Division of Child Support Enforcement PO Box 12287 Wilmington, DE 19850
Valerie Peacock, Adjustments Manager Phone: 302-395-6683 E-mail: dhss_dcse_eft@state.de.us	Returning Interstate Payments: DE Division of Child Support Enforcement Refund Payment
Hope LaChance, Senior Fiscal Administrative Officer - Accounting Manager Phone: 302-395-6606 E-mail: hope.lachance@state.de.us	PO Box 12811 Wilmington, DE 19850
Custodial and noncustodial parents: Delaware's Automated Assistance Line Customer Service Unit Phone: 302-577-7171	General Correspondence: DE Division of Child Support Enforcement PO Box 15012 Wilmington, DE 19850
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Jowonna Matthews, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6684 Email: Jowonna.Matthews@state.de.us
	Valerie Peacock, Adjustments Manager Phone: 302-395-6683
Contact for redirecting payments to the SDU	Jowonna Matthews, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6684 Email: Jowonna.Matthews@state.de.us Valerie Peacock, Adjustments Manager Phone: 302-395-6683
SDU Bank Name:	The SDU bank is PNC.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	https://deipay.dhss.delaware.gov/iPayOnline/
Web-Based Payment Service for NCP:	https://deipay.dhss.delaware.gov/iPayOnline/
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Delaware		
Other Information		
Other:		

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

District of Columbia	
State Contact Information	Address
Richard Cooper, SDU Manager	Employers:
Phone: 202-724-2001	DC Child Support Collections
E-mail: richard.cooper@dc.gov	PO Box 37868
, ,	Washington, DC 20013-7868
Kim Rodriguez, Employer Outreach Coordinator	
(SMI)	Interstate Payments:
Phone: 888-470-1470	DC Child Support Collections
E-mail: dceftmanager@smimail.net	PO Box 37789
	Washington, DC 20013-7789
	Payers:
	DC Child Support Collections
	PO Box 37715
	Washington, DC 20013-7715
	Washington, Do 20010 7710
	Returning Interstate Payments:
	District of Columbia Child Support Clearinghouse
	PO Box 37789
	Washington, DC 20013-7789
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Kim Rodriguez, Employer Outreach Coordinator (SMI)
identifiers for non-IV-D (private) orders	Phone: 888-470-1470
, ,	E-mail: dceftmanager@smimail.net
Contact for redirecting payments to the SDU	Richard Cooper, SDU Manager
g p.,	Phone: 202-724-2001
	E-mail: richard.cooper@dc.gov
SDU Bank Name:	The SDU bank is Citibank.
SDO Balik Name.	THE ODO BAIK IS CHIDAIK.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Website: https://dc.smartchildsupport.com/
Web-Based Payment Service for NCP:	Web-based payment service for noncustodial parents only:
	Website: https://dc.smartchildsupport.com/
Credit Card Payment Accepted From:	No credit cards accepted.
Credit Cards Accepted Through:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

District of Columbia	
Other Information	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Florida	
State Contact Information	Address
Ric Carlson, Florida State Disbursement Unit Project Manager XEROX State and Local Solutions, Inc. Phone: 850-205-8254 Email: ric.carlson@xerox.com Florida State Disbursement Unit Customer Service Phone: 877-769-0251 Florida State Disbursement Unit Employer Line Phone: 888-883-0743 Florida State Disbursement Unit Refund Check Line Phone: 877-388-0420 Florida Child Support Interstate Line Phone: 866-787-7352 Florida Child Support Employer Line Phone: 866-435-2763 Florida Child Support Customer Service Line Phone: 800-622-KIDS (5437) Florida Child Support Payment Resolution Email: SDURequ@dor.state.fl.us E-mails will be responded to within 24 hours.	Payments only: State of Florida Disbursement Unit PO Box 8500 Tallahassee, FL 32314-8500 Returning Interstate Payments: Florida Department of Revenue Child Support Enforcement Program Attn: Marcia Frostick PO Box 8030 Tallahassee, FL 32314-8030
Other Information	
Requires electronic payments?	Yes, employers in FL with 10 or more employees or who pay \$30,000 or more in annual state taxes must remit their child support payments electronically.
	DOR/CSE (Address for Returning Interstate Payments) Attention: Marcia Frostick PO Box 8030 Tallahassee, FL 32314-8030
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact your county court as indicated on the order. Website: http://www.flclerks.com/directory.html
Contact for redirecting payments to the SDU	Website: www.expertpay.com

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Florida	
Other Information	
SDU Bank Name:	The State Disbursement Unit bank is Wells Fargo.
SDU Vendor Name:	Collections and disbursements are processed by XEROX State and Local Solutions, Inc.
Web-Based Payment Service for Employers:	Payments can be made via the web at: www.expertpay.com Or call 800-403-0879 (8:00 AM to 5:00 PM EST) customer.service@expertpay.com *For terms and fees, please visit the websiteOR- www.myfloridacounty.com Or call 877-326-8689 (8:00 AM to 5:00 PM EST) *For terms and fees, please visit the website.
Web-Based Payment Service for NCP:	Payments can be made via the web at: www.expertpay.com Or call 800-403-0879 (8:00 AM to 5:00 PM EST) customer.service@expertpay.com *For terms and fees, please visit the websiteOR- www.myfloridacounty.com Or call 877-326-8689 (8:00 AM to 5:00 PM EST) *For terms and fees, please visit the website.
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	MyFloridaCounty.com rates are 3.5% for credit card payments and 5.00 flat fee for E-Checks
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Georgia	
State Contact Information	Address
Audrey Champion, FSR Project Director	Employers:
Phone: 866-836-6434	Family Support Registry
E-mail: audrey.champion@smimail.net	PO Box 1800
·	Carrollton, GA 30112-1800
Kim Waddell, Customer Service Manager	
Phone: 866-836-6434	Interstate Payments:
E-mail: kim.waddell@smimail.net	Family Support Registry
	PO Box 1700
Holly Tolbert, FSR Contracts Monitor	Carrollton, GA 30112-1700
Interstate Payment Contact	
Phone: 866-836-6434 ext. 4420	Direct Payers:
E-mail: hctolbert@dhr.state.ga.us	Family Support Registry
	PO Box 1600
Employer may also make Electronic Payments (EFT)	Carrollton, GA 30112-1600
Contact Information for assistance:	
JoAnn Johnson, EFT Coordinator	
Phone-866-836-6434 ext. 4407	
gaeftmanager@smimail.net	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	http://georgiacourts.gov/csc/iwo/
identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDII	The website is where you can find the forms needed to be submitted in order to
Contact for redirecting payments to the SDU	The website is where you can find the forms needed to be submitted in order to
	get the case in the system. Once the forms are complete they should be emailed, faxed or mailed to the SDU. We will get the case set up through the state, then
	1
	payments can be submitted. Fax: 770-836-2701
SDU Bank Name:	The SDU bank is BB&T.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Georgia	
Other Information	
Web-Based Payment Service for Employers:	Web based payment services are available for Employer or NCP via credit/debit card https://ga.smartchildsuppot.com or http://dcss.dhs.georgia.gov/portal
	Web based payment services are available for Employer or NCP via automatic withdrawal
	https://ga.smartchildsupport.com
	Employer may also make Electronic Payments (EFT) Contact Information for assistance
	JoAnn Johnson, EFT Coordinator Phone-866-836-6434 ext. 4407 gaeftmanager@smimail.net
Web-Based Payment Service for NCP:	Web based payment services are available for Employer or NCP via automatic withdrawal https://ga.smartchildsupport.com
	Web based payment services are available for Employer or NCP via credit/debit card https://ga.smartchildsuppot.com or http://dcss.dhs.georgia.gov/portal
Credit Card Payment Accepted From:	Credit card and debit card payments accepted from employers and noncustodial parents
Credit Cards Accepted Through:	Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Guam	
State Contact Information	Address
Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3360, ext.1110 Fax: 671-472-7597 E-mail: yolanda.salalila@guamcse.net	Guam State Disbursement Unit Child Support Enforcement Division Office of the Attorney General 590 S. Marine Corps Drive Suite 704, ITC Building Tamuning, Guam 96913
Pauline R. Chaco, Investigator Supervisor Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net	
Other Information	
Requires electronic payments?	Yes, download the Employer Authorization form at Website: www.guamcse.net and send fax to the Guam SDU at Fax: 671-477-2159.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3360, ext.1110 Fax: 671-475-3203 E-mail: yolanda.salalila@guamcse.net
Contact for redirecting payments to the SDU	Pauline R. Chaco, Investigator Supervisor Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net
SDU Bank Name:	Bank of Guam
SDU Vendor Name:	None
Web-Based Payment Service for Employers:	Not Applicable
Web-Based Payment Service for NCP:	Not Applicable
Credit Card Payment Accepted From:	Not Applicable
Credit Cards Accepted Through:	Not Applicable
Fees:	Not Applicable
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Hawaii	
State Contact Information	Address
Roxanne H. Watanabe, SDU Manager Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov	Returning Interstate Payments: Child Support Enforcement Agency Attn: Roxanne Watanabe PO Box 1860 Honolulu, HI 96805-1860 (Please include reason for return and contact name, phone, and e-mail.) Child Support Enforcement Agency PO Box 1860 Honolulu, HI 96805-1860
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Roxanne H. Watanabe, SDU Manager Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov
Contact for redirecting payments to the SDU	Roxanne H. Watanabe, SDU Manager Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov
SDU Bank Name:	The SDU bank is the Bank of Hawaii.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment services: ExpertPay (for employers and noncustodial parents) Phone: 800-403-0879 Website: www.expertpay.com MyPaymentPortal.com (for noncustodial parents) Phone: 866-611-1104 Website: www.mypaymentportal.com

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Hawaii	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment services:
	ExpertPay (for employers and noncustodial parents)
	Phone: 800-403-0879
	Website: www.expertpay.com
	MyPaymentPortal.com (for noncustodial parents)
	Phone: 866-611-1104
	Website: www.mypaymentportal.com
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Idaho	
State Contact Information	Address
Lisa Johnson Email: johnsoL1@dhw.idaho.gov Phone: 208-334-5741	Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108
Katie Jarillo, CCS Program Manager Phone: 208-334-5545 E-mail: jarillok@dhw.idaho.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Lisa Johnson Email: johnsoL1@dhw.idaho.gov Phone: 208-334-5741
Contact for redirecting payments to the SDU	Lisa Johnson Email: johnsoL1@dhw.idaho.gov Phone: 208-334-5741
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Systems & Method Inc. (SMI)
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	Phone: 208-332-0102 Email: webmaster@accessidaho.org Website: https://www.accessidaho.org/secure/idhw/childsupport/payment.html
Credit Card Payment Accepted From:	NCPs
Credit Cards Accepted Through:	Online accounts created with third party vendor, Accessidaho. Accessidaho charges \$7 per payment.
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Illinois	
State Contact Information	Address
Christine Towles, On-Site Monitor Phone: 630-221-2329	Correspondence or FedEx/UPS deliveries: Illinois State Disbursement Unit
	335 East Geneva Road
E-mail: christine.towles@illinois.gov	Carol Stream, IL 60188
Anna Maria Abbinante, On-Site Monitor	Caror Stream, il 60166
Phone: 630-221-2330	Payments only:
E-mail: annamaria.abbinante@illinois.gov	Illinois State Disbursement Unit
L-IIIali. aimamana.abbinamo @ iiimoo.gov	PO Box 5400
The IL SDU uses the docket and FIPS number	Carol Stream, IL 60197-5400
issued from the county the order was entered in, so	Carol Stream, in 60107 5400
the courts and attorneys do not need a separate	Returning Interstate Payments:
remittance identifier.	HFS BFO/IV-D Receipts
Tomittarios identinos.	2200 Churchill Road Building A, 2nd floor
Employer questions: Phone: 877-664-5738	Springfield, IL 62702
Other Information	
Requires electronic payments?	Yes, employers in IL with 250 or more employees or fewer than 250 employees
	and paying on 10 or more child support orders must remit their payments
	electronically.
Contact for attorneys and courts for remittance	Lea Salyers
identifiers for non-IV-D (private) orders	Phone: 888-704-0683
	Phone: 630-221-2325
	E-mail: lea.salyers@xerox.com
Contact for redirecting payments to the SDU	Christine Towles, On-Site Monitor
, , , , , , , , , , , , , , , , , , ,	Phone: 630-221-2329
	E-mail: christine.towles@illinois.gov
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Xerox Corporation - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service:
, ,,,	ExpertPay (free to employers)
	Phone: 800-403-0879
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Free software offered to employers for e-payments
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Illinois	
Other Information	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Indiana	
State Contact Information	Address
Jamie Kencke, SDU Oversite Manager	Payments only:
E-mail Jamie.Kencke@dcs.in.gov	Indiana State Child Support Bureau
J	PO Box 6219
Debbie Butche, Financial Manager	Indianapolis, IN 46206-6219
Phone: (317) 233-2716	
E-mail: debbie.butche@dcs.in.gov	Correspondence and Returning Interstate Payments:
	Indiana State Child Support Bureau
Peggy Boggs, Assistant Deputy Director	Attn: Susan Smith
E-mail: peggy.boggs@dcs.in.gov	402 W. Washington St. MS11
	Indianapolis IN 46204
Other Information	T
Requires electronic payments?	Yes, employers in IN with 50 or more employees and more than one employee
	with an income-withholding order. There is a fine of \$25.00 per occurrence for
	noncompliance.
Contact for attorneys and courts for remittance	Annie Nunley
identifiers for non-IV-D (private) orders	E-mail: iwoinquiries@dcs.in.gov
Contact for redirecting payments to the SDU	Employer Maintenance Unit
Contact for redirecting payments to the 300	Phone: 800-292-0403
	E-mail: emu@dcs.in.gov
SDU Bank Name:	Huntington Bank
SDU Vendor Name:	Informatix
Web-Based Payment Service for Employers:	Employers: State Run
	Phone: 1-800-292-0403
	Email: Supportnetproject@dcs.in.gov
	Website: www.childsupport.in.gov
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	NCPs (2.25% convenience fee)
Credit Cards Accepted Through:	
	Value Payment Systems, LLC
Fees:	Annual Support Fee \$55.00
Other:	NCP phone payments accepted
	Phone: 1-855-972-9427
	(2.25% convenience fee)

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Iowa	
State Contact Information	Address
Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us	Iowa Collections Services Center PO Box 9125 Des Moines , IA 50306
Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: 515-242-6096 E-mail: tpollar@dhs.state.ia.us Customer Service Phone: 515-697-1550	
Other Information	
Requires electronic payments?	Yes, by 12/31/11, payers of income with 1,000 or more employees must remit support payments electronically. For payers of income with 500 to 999 employees, the compliance date is 12/31/12. For payers of income with 200 to 499 employees AND employers with 100 or more employees using an agent for payroll processing, the date for compliance is 12/31/13. Payers of income with fewer than 200 employees and who handle their own payroll are not subject to the EFT mandate. Payers of income with fewer than 100 employees and who use a payroll service provider are also not subject to the EFT mandate.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us
Contact for redirecting payments to the SDU	Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	None
Web-Based Payment Service for Employers:	Web-based payment service (free to employers): Phone: 877-274-2580 E-mail: csrue@dhs.state.ia.us Fax: 515-564-4103 Website: www.iowachildsupport.gov or Website: https://secureapp.dhs.state.ia.us/epay/

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

lowa	
Other Information	
Web-Based Payment Service for NCP:	Website for noncustodial parents (NCP) and custodial parents doing business with IA's Collections Services Center: Website:www.childsupport.ia.gov
	On Demand Payments from Checking and Savings Accounts NCPs registered on the www.childsupport.ia.gov website may initiate a payment via the website after Iowa has processed an application and completed a prenote. Credit and Debit Cards NCPs registered on the www.childsupport.ia.gov website may make credit and debit card payments.
Credit Card Payment Accepted From:	Visa, MasterCard, Discover
Credit Cards Accepted Through:	NCPs registered on the www.childsupport.ia.gov website may make debit and credit card payments.
Fees:	A 2% convenience fee applies to each debit or credit card transaction.
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Returning Interstate Payments: Kansas Payment Center PO Box 750840 Topeka, KS, 66675-0840 Regular Payments: Kansas Payment Center PO Box 758599 Topeka, KS, 66675-8599
Kansas Payment Center PO Box 750840 Topeka, KS, 66675-0840 Regular Payments: Kansas Payment Center PO Box 758599
PO Box 750840 Topeka, KS, 66675-0840 Regular Payments: Kansas Payment Center PO Box 758599
Topeka, KS, 66675-0840 Regular Payments: Kansas Payment Center PO Box 758599
Regular Payments: Kansas Payment Center PO Box 758599
Kansas Payment Center PO Box 758599
Kansas Payment Center PO Box 758599
PO Box 758599
Topeka, KS, 66675-8599
Yes, by 12/31/13.
Payers of income with fewer than 200 employees and who handle their own
payroll are not subject to the EFT mandate.
Payers of income with fewer than 100 employees and who use a payroll service
provider are also not subject to the EFT mandate.
Melissa Wells
Phone: 785-232-7162
E-mail: wellsm@kscourts.org
The SDU bank is U.S. Bank
YoungWilliams
Web-based payment service (free to noncustodial parents and employers):
KPCpay Phone: 1-877-729-6367 (toll-free)
Website: www.kspaycenter.com
Web-based payment Service (free to noncustodial parents and employers):
KPCpay Phone: 1-877-572-5722 (toll-free) Website: www.kspaycenter.com
Credit Card Payment Accepted From: Visa, MasterCard, Discover
www.kspaycenter.com

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Kansas	
Other Information	
Fees:	Fee charged on debit and credit cards based on the total of the transaction, (minimum 2.43%, maximum 6%)
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Kentucky	
State Contact Information	Address
Sharona Lavender, Project Manager, Xerox Phone: (502) 783-1482	Correspondence: KY Child Support Enforcement
E-mail: sharona.lavender@xerox.com	PO Box 2150 Frankfort, KY 40602
Loretta Dawson, Processing and Distribution Branch Manager Phone: 502-564-2285, ext. 4851 E-mail: loretta.dawson@ky.gov	KY Division of Child Support Enforcement PO Box 14059
a is statistation (C.1) igo.	Lexington, KY 40512-4059
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Loretta Dawson, Processing and Distribution Branch Manager Phone: 502-564-2285, ext. 4851 E-mail: loretta.dawson@ky.gov
Contact for redirecting payments to the SDU	Loretta Dawson, Processing and Distribution Branch Manager Phone: 502-564-2285, ext. 4443 E-mail: loretta.dawson@ky.gov
SDU Bank Name:	The SDU bank is JPMorgan Chase.
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - paper check collections
Web-Based Payment Service for Employers:	ExpertPay (\$2.50 registration fee and then \$1.25 per payment for employers): Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
	Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Kentucky	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service
	(only for noncustodial parents)
	Kentucky Child Support Information (KCSI)
	Phone: 800-248-1163
	Website: http://csws.chfs.ky.gov/csws/
	ExpertPay
	(free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment
	for employers):
	Phone: 800-403-0879
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Louisiana	
State Contact Information	Address
	Louisiana Centralized Collection Unit
Lisa Andry, IV-D Director	Post Office Box 260222
Executive Director, LA CSE	Baton Rouge , LA 70826
Phone: 225-342-4780	
E-mail: lisa.andry@la.gov	
Patricia Cason, Program Manager	
Phone: 225-342-4783	
E-mail: patricia.cason@la.gov	
Craig Blanchard, Program Manager	
Phone: 225-342-9004	
E-mail: craig.blanchard@la.gov	
Angela Cooper, Program Manager	
Phone: 225-219-7700,	
Email: Angela.Cooper.DCFS@la.gov	
Bachalatta Maara, Operationa Supervisor/EET	
Rochalette Moore, Operations Supervisor/EFT Coordinator	
Phone: 225-924-5990, ext. 109	
E-mail: rochalette.moore@la.gov	
L-mail. Tochalette.moore@ia.gov	
Trina Richardson, Project Manager	
Phone: 225-924-5990, ext. 105	
E-mail: Trina.Richardson@xerox.com	
Michael Greenwood, Information Management	
SRSpecialist	
Phone: 225-924-5990, ext. 102	
E-mail: Michael.Greenwood2@xerox.com	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Phone: 225-342-0531
identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	Josie Howell
Contact for redirecting payments to the 300	Phone: 225-342-0531
	E-mail: josie.howell@la.gov
SDU Bank Name:	SDU bank is JPMorganChase.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Louisiana	
Other Information	
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	Website: www.e-childspay.com (for credit cards) Phone: 866-645-6348 Credit card payments accepted from noncustodial parents. Fee is \$11.75.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Maine	
State Contact Information	Address
State Contact Information:	Child Support Enforcement Cashier
	PO Box 1098
Mike Hughes, Program Specialist	Augusta , ME 04333
Division of Support Enforcement & Recovery	
11 SHS	
19 Union ST	
Augusta, ME 04333	
Phone: (207) 624-6981	
Email: Mike.Hughes@maine.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Cynthia Banks, Central Office Supervisor
identifiers for non-IV-D (private) orders	11 SHS
, ,	19 Union ST
	Augusta, ME 04333
	Phone: (207) 624-4110
	Email: Cynthia.A.Banks@maine.gov
Contact for redirecting payments to the SDU	Mike Hughes, Program Specialist
3,17	Division of Support Enforcement & Recovery
	11 SHS
	19 Union ST
	Augusta, ME 04333
	Phone: (207) 624-6981
	Email: Mike.Hughes@maine.gov
	Or
	Janet Croll, Program Specialist
	Division of Support Enforcement & Recovery
	11 SHS
	19 Union ST
	Augusta, ME 04333
	Phone: (207) 624-6988
	Email: Janet.Croll@maine.gov
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Maine Other Information	
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	Online and credit card payments accepted from noncustodial parents: Website: http://www.maine.gov/dhhs/ofi/dser/online.payments/html
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Maryland	
State Contact Information	Address
Debra A. Calevro, PMP, MD SDU Project Director Systems & Methods, Inc. Telephone: 855.853.8289, x 5271 E-mail: debra.calevro@smimail.net	Payments only: MD Child Support Account PO Box 17396 Baltimore, MD 21297-1396
Customer Service: 855.853.8289, Option 1	
MD SDU EFT Unit Phone: 855.853.8289, Option 4	
Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
Contact for redirecting payments to the SDU	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
SDU Bank Name:	Bank of America
SDU Vendor Name:	Systems & Methods, Inc.
Web-Based Payment Service for Employers:	Web-based payments: https://md.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payments: https://md.smartchildsupport.com
Credit Card Payment Accepted From:	https://md.smartchildsupport.com OR by pay-by-phone: 888.351.3851
Credit Cards Accepted Through:	
Fees:	2.5%
Other:	ACHD and ACHD accepted at the same website

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Massachusetts	
State Contact Information	Address
Employer Relations Unit and Outreach:	Employers:
Phone: 781-917-0050	DOR/CSE
Fax: 781-917-0055	PO Box 55140
E-mail: maeru.fax@smimail.net	Boston, MA 02205-5140
Michael Grugnale, Contract Manager	Direct Payers:
Contact for redirecting payments to the SDU	DOR/CSE
Phone: 781-917-0040, ext. 4811	PO Box 55144
E-mail: grugnale@dor.state.ma.us	Boston, MA 02205-5144
Daniel J. McGrory, Director, CSE Finance	Interstate Payments:
Phone: 617-626-4117	DOR/CSE
E-mail: mcgroryd@dor.state.ma.us	PO Box 55149
	Boston, MA 02205-5149
Other Information	
Requires electronic payments?	Yes, employers with five or more employees who have orders; also employers
	with a history of irregular or untimely payments or other instances of failure to
	remit child support payments.
Contact for attorneys and courts for remittance	Christopher Jones, Customer Service Bureau
identifiers for non-IV-D (private) orders	Massachusetts Dept. of Revenue
Tachanoro for non 17 2 (privato) oracio	Phone: 617 887-7634
	E-mail: jonesc@dor.state.ma.us
Contact for radirecting payments to the SDII	
Contact for redirecting payments to the SDU	Michael Grugnale, Contract Manager Phone: 781-917-0040, ext. 4811
	E-mail: grugnale@dor.state.ma.us
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) (collections only)
Web-Based Payment Service for Employers:	SMART SYSTEM https://ma.smartchildsupport.com
	Email: maeftsupport@smimail.net
	Fees: There are NO Fees for Website payments.
	
Web-Based Payment Service for NCP:	SMART SYSTEM https://ma.smartchildsupport.com
	Email: maeftsupport@smimail.net
	Fees: There are NO Fees for Website payments.
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SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Massachusetts Other Information	
Credit Cards Accepted Through:	MasterCard, Visa & Discover Fees associated with Credit Card payments: 2.5% w/SDU Vendor SMI and 2.49% w/Commonwealth of MA CSE
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Michigan	
State Contact Information	Address
Pratin Trivedi Director of Information Technology and Payment Operations Phone: 517-334-6560 Email: trivedip@michigan.gov Cheryl Webster (Program) Phone: 517-334-8695 E-mail: websterc2@michigan.gov Burton Parsons (System) Phone: 517-334-7395 E-mail: parsonsb2@michigan.gov Emily Ackels, Project Director Phone: 517-318-4611 E-mail: ackelse@michigan.gov	Employers: Michigan State Disbursement Unit PO Box 30350 Lansing, MI 48909-7850 Interstate Payments, including Interstate Returns: Michigan State Disbursement Unit PO Box 30352 Lansing, MI 48909-7852 Direct Payers: Michigan State Disbursement Unit PO Box 30351 Lansing, MI 48909-7851 Correspondence: Michigan State Disbursement Unit PO Box 30037 Lansing, MI 48909 Other returned mail: Michigan State Disbursement Unit
	PO Box 30353
	Lansing, MI 48909-7853
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Dawne Cohoon, Outreach Manager Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
Contact for redirecting payments to the SDU	Dawne Cohoon, Outreach Manager Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
SDU Bank Name:	The SDU bank is Fifth Third Bank.
SDU Vendor Name:	Informatix - collections

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Michigan	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service (free to employers): Phone: 800-817-0805 E-mail: misduoutreach@michigan.gov Website: www.misdu.com
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Credit cards accepted from employers and noncustodial parents; fee is 2.35% of the total amount.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Minnesota		
State Contact Information	Address	
MN Child Support Partners Line: 651-431-4344 or 800-657-3890	Employers: Minnesota Child Support Payment Center	
	PO Box 64306	
MN Child Support Help Desk:	St. Paul, MN 55164-0306	
Help Desk Phone: 651-431-4400		
	Interstate:	
	Minnesota Child Support Payment Center	
	PO Box 64323	
	St. Paul, MN 55164-0323	
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance	MN Child Support Help Desk:	
identifiers for non-IV-D (private) orders	Help Desk Phone: 651-431-4400	
Contact for redirecting payments to the SDU	MN Child Support Help Desk:	
Contact for redirecting payments to the obo	Help Desk Phone: 651-431-4400	
SDU Bank Name:	'	
SDU Bank Name:	The SDU bank is US Bank.	
SDU Vendor Name:	Informatix - collections	
Web-Based Payment Service for Employers:	Web-based payment service:	
, , ,	Minnesota Child Support Online (free to employers)	
	Phone: 651-431-4344 or Phone: 800-657-3890 (toll free)	
	E-mail: dhs.mncseft@state.mn.us	
	Website: www.childsupport.dhs.state.mn.us/Action/Welcome	
Web-Based Payment Service for NCP:	Web-based payment service:	
	Minnesota Child Support Online	
	Phone: 651-431-4344 or Phone: 800-657-3890 (toll free)	
	E-mail: dhs.mncseft@state.mn.us	
	Website: www.childsupport.dhs.state.mn.us/Action/Welcome	
Credit Card Payment Accepted From:		
Credit Cards Accepted Through:		
Fees:		
Other:		

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Mississippi	
State Contact Information	Address
Chris Bryan, SDU Project Director P. O. Box 23094 Jackson, Mississippi 39225 Phone: 769-777-6111 Email: chris.bryan@informatixinc.com	State Disbursement Unit P.O. Box 23094 Jackson , MS 39225
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU banks are Trustmark Bank (paper check collections) and Regions Bank (EFT collections and disbursements).
SDU Vendor Name:	Informatix, Inc.
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Missouri	
State Contact Information	Address
Karla Boeckman (Program)	Correspondence:
Phone: 573-751-0753	MO Family Support Payment Center
E-mail: Karla.D.Boeckman@dss.mo.gov	PO Box 109006
2 main rana.B.Bookman & docume.gov	Jefferson City, MO 65110-9006
Donna Morgan, SDU Project Director	
E-mail: donna.morgan@smimail.net	Payments:
_ main donnamorgan commanner	Systems and Methods, Inc.
Matt Luadzers, EFT Coordinator	PO Box 109001
Phone: 888-761-3665, ext. 4010	Jefferson City, MO 65110-9001
E-mail: matt.luadzers@smimail.net SDU calls	1
Phone: 888-761-3665	Returning Interstate Payments:
	MO Family Support Division
	PO Box 2277
	Jefferson City, MO 65102-2277
Other Information	
	No
Requires electronic payments?	
Contact for attorneys and courts for remittance	Employer Team
identifiers for non-IV-D (private) orders	Phone: 800-585-9234
Contact for redirecting payments to the SDU	Employer Team
	Phone: 800-585-9234
SDU Bank Name:	The SDU bank is Commerce Bank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collection and disbursements
Section in the sectio	Systems and methods, me. (emi) concentrate dissensements
Web-Based Payment Service for Employers:	Employers:
Web-based Fayment dervice for Employers.	Phone: 888-761-6390
	Email: fspceft@smimail.net
	Website: https://mo.smartchildsupport.com
	Trossito. Titipo.//Trossitationiacoapport.com
Web-Based Payment Service for NCP:	Phone: 888-761-3665
THE BUSEN I MY METER OF VICE TO INCI.	Email: fspceft@smimail.net
	Website: https://mo.smartchildsupport.com
Credit Card Payment Accepted From:	Non Custodial Parents
Credit Cards Accepted Through:	https://mo.smartchildsupport.com
	2.5% convenience fee

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Missouri	
Other Information	
Fees:	
Other:	Parents may obtain payment information.
	Phone: 800-225-0530
	E-mail: fspceft@smimail.net
	Website: https://mo.smartchildsupport.com
	Missouri Child Support Employer Information
	Phone: 800-585-9234 or
	Phone: 573-526-8699

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Montana		
State Contact Information	Address	
Kimmer O'Leary (Program)	Income Withholding:	
Phone: 406-444-0558	DPHHS-Child Support Enforcement Division	
E-mail: koleary@mt.gov	PO Box 8001	
	Helena, MT 59604-8001	
Mary Anderson		
E-mail: Mary.Anderson@ngc.com	Other Payments:	
	DPHHS-Child Support Enforcement Division	
Betsy Riley, Supervisor	PO Box 5955	
Contact for attorneys and courts for remittance	Helena, MT 59604-5955	
identifiers for non-IV-D (private) orders		
E-mail: Briley@mt.gov		
Phone: 406-444-3007		
Cathy Beckett		
Contact for redirecting payments to the SDU		
Phone: 406-444-1924		
E-mail: cbeckett@mt.gov		
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance	Betsy Riley, Supervisor	
identifiers for non-IV-D (private) orders	E-mail: Briley@mt.gov	
" ,	Phone: 406-444-3007	
Contact for redirecting payments to the SDU	Cathy Beckett	
Contact for real coding payments to the CDC	Phone: 406-444-1924	
	E-mail: cbeckett@mt.gov	
SDU Bank Name:	The SDU Bank is US Bank.	
SDU Vendor Name:		
Web-Based Payment Service for Employers:	Web-based payment service:	
The Busta I ayment dervice for Employers.	MT Child Support Payments (employers and noncustodial parents; fee per	
	transaction; limit of 15 payments per transaction)	
	Phone: 406-444-2775	
	E-mail: slevengood@mt.gov	
	Website: http://app.mt.gov/csp	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Montana Other Information	
Credit Card Payment Accepted From:	Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents
Credit Cards Accepted Through:	MT Child Support Payments website (Website: http://app.mt.gov/csp) (fee charged).
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

NEBRASKA CHILD SUPPORT PAYMENT CENTER PO BOX 82890, LINCOLN, NE 68501-2890 www.nebraska.gov/ Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance PO Box 94728 Lincoln NE 68509-4728 Lincoln NE 68509-4728 Phone: 877-631-9973 Option 2 Contact for attorneys and courts for remittance dentifiers for non-IV-D (private) orders Contact for order orderecting payments to the SDU 1-877-631-9973 Option 3 The SDU bank Name: The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. SDU Vendor Name: Web-Based Payment Service for Employers: Web-Based Payment Service for NCP: Web-Based Payment Service for NCP: Web-Based Payment Service for NCP: Web-Based Payment Service for Incomplete in the Spanning of th	Nebraska	
NEBRASKA CHILD SUPPORT PAYMENT CENTER PO BOX 82890, LINCOLN, NE 68501-2890 www.nebraskachildsupport.com/employers Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance PO Box 94728 Lincoln NE 68509-4728 Lincoln NE 68509-4728 Phone: 877-631-9973 Option 2 Contact for attorneys and courts for remittance dentifiers for non-IV-D (private) orders Contact for on-IV-D (private) orders Contact for redirecting payments to the SDU 1-677-631-9973, Option 3 The SDU bank Name: The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. SDU Vendor Name: Web-Based Payment Service for Employers: Web-Based Payment Service for NCP: Web-Based Payment Service for NCP: Web-Based Payment Service for NCP: Web-Based Payment Service for Prom: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-Based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-Based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-site: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Card Payment Accepted From: Credit Card Payment Accepted Through:	State Contact Information	Address
Yes, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically. Contact for attorneys and courts for remittance dentifiers for non-IV-D (private) orders	Nebraska Child Support Payment Center: 1-877-631-9973 Option 3 https://childsupport.nebraska.gov/	NEBRASKA CHILD SUPPORT PAYMENT CENTER PO BOX 82890, LINCOLN, NE 68501-2890 www.nebraskachildsupport.com/employers Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance PO Box 94728 Lincoln NE 68509-4728
least one order are required to remit child support payments electronically. Contact for attorneys and courts for remittance dentifiers for non-IV-D (private) orders Contact the Nebraska Customer Service Call Center Phone: 1-877-631-9973, Option 2 1-877-631-9973 Option 3 The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. Web-Based Payment Service for Employers: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free)	Other Information	
Phone: 1-877-631-9973, Option 2 The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. Web-Based Payment Service for Employers: Web-Based Payment Service for NCP: Web-Based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment Service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Card Payment Accepted Through:	Requires electronic payments?	Yes, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.
The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. SDU Vendor Name: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment Service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Card Payment Accepted From: Credit Card Payments accepted from noncustodial parents.	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. SDU Vendor Name: Web-based Payment Service for Employers: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Web-based payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Card Payment Accepted Through:	Contact for redirecting payments to the SDU	1-877-631-9973 Option 3
Web-Based Payment Service for Employers: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Cards Accepted Through:	SDU Bank Name:	disbursements) and US Bank (EFT disbursements) through a contract with the
NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Web-Based Payment Service for NCP: Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Cards Accepted Through:	SDU Vendor Name:	
NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit Card Payment Accepted From: Credit Cards Accepted Through:	Web-Based Payment Service for Employers:	NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free)
Credit Cards Accepted Through:	Web-Based Payment Service for NCP:	NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free)
	Credit Card Payment Accepted From:	Credit card payments accepted from noncustodial parents.
Credit Card payments is \$15.	Credit Cards Accepted Through:	
	Fees:	Credit Card payments is \$15.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Nebraska		
Other Information		
Other:		

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Nevada	
State Contact Information	Address
Marci Boggs, Chief	Payments only:
State Collection and Disbursement Unit	Nevada SCaDU
Phone: 775-684-0649	PO Box 98950
E-mail: mboggs@dwss.nv.gov	Las Vegas, NV 89193-8950
Tyler Lentz, Office Manager	Correspondence, returned interstate payments, in-person payments and
Phone: 702-486-8578	FedEX/UPS or other carrier deliveries:
E-mail: tlentz@dwss.nv.gov	Nevada SCaDU
	1900 E. Flamingo Road, Suite 136
Scott Corey, Reconciliation Analyst	Las Vegas, NV 89119-5168
Phone: 702-486-1010	
E-mail: scorey@dwss.nv.gov	Send \$2.00 income withholding fee to:
	Nevada State Treasurer
Vicki OBrien, EFT Coordinator	PO Box 844500
Phone: 702-486-1042	Los Angeles, CA 90084-4500
E-mail: vxobrien@dwss.nv.gov	
Other Information	
Requires electronic payments?	Yes, per NRS 31A.090 employers in Nevada with 50 or more employees or submitting payments of \$10,000.00 or more are required to remit child support payments electronically.
	If remitting payment by EFT, please first notify Nevada SCaDU by e-mail at SCaDU.EFT@dwss.nv.gov.
	Income Withholding EFT Account Information:
	Routing Number: 021052053
	Account Number: 35239446
	Employers are required to collect \$2.00 per payment (maximum \$4.00 per month) to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.080.
	\$2 Income Withholding Fee EFT Account Information:
	Routing Number: 021052053
	Account Number: 99167310
	For additional information please visit our website at: www.dwss.nv.gov.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Nevada	
Other Information	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Tracy Sandborn, Program Specialist Phone: 775-684-0589 E-mail: tsandborn@dwss.nv.gov
Contact for redirecting payments to the SDU	Vicki OBrien, EFT Coordinator Phone: 702-486-1042 E-mail: SCaDU.EFT@dwss.nv.gov
SDU Bank Name:	Wells Fargo
SDU Vendor Name:	State of Nevada
Web-Based Payment Service for Employers:	https://dwss.nv.gov/?ChildSupportOnlinePayments.html Visa, MasterCard, and Discover accepted
Web-Based Payment Service for NCP:	https://dwss.nv.gov/?ChildSupportOnlinePayments.html Visa, MasterCard, and Discover accepted
Credit Card Payment Accepted From:	Non Custodial Parents and Employers

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Other Information	
Credit Cards Accepted Through:	Website: https://dwss.nv.gov/?ChildSupportOnlinePayments.html
	Telephone Payments:
	Business hours:
	1-844-855-6152
	8am-5pm Monday through Friday PST, excluding state observed holidays.
	Visa or MasterCard accepted. There is no convenience fee.
	Non-Business hours:
	1-855-288-2352
	5pm-8am Monday - Friday PST, weekends, and state holidays.
	Credit and debit cards with the Visa, MasterCard, or Discover logo.
	There is a convenience fee of \$7.95 per payment.
	In Person Payments:
	Nevada SCaDU
	1900 E. Flamingo Road, Suite 136
	Las Vegas, NV 89119-5168
·	Employers are required to collect \$2.00 per poyment (maximum \$4.00 per month
ees:	Employers are required to collect \$2.00 per payment (maximum \$4.00 per month to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.080(3).

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Hampshire		
State Contact Information	Address	
Jean Marston, Regional Manager, DCSS	Employers:	
Phone: 603-223-4820	NH Child Support Regional Proc. Ctr.	
E-mail: jmarston-dockstader@dhhs.state.nh.us	PO Box 9501	
, <u>-</u>	Manchester, NH 03108-9501	
Lynn Clark		
Phone: 603-223-4804	Interstate/International:	
	NH Child Support Regional Proc. Ctr.	
Website: www.dhhs.nh.gov/dcss/contact.htm	PO Box 9503	
-	Manchester, NH 03108-9503	
	Payers/District Offices:	
	NH Child Support Regional Proc. Ctr.	
	PO Box 9502	
	Manchester, NH 03108-9502	
	Website: www.dhhs.nh.gov/dcss	
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance	Lynn Clark	
identifiers for non-IV-D (private) orders	Phone: 603-223-4804	
	Website: www.dhhs.nh.gov/dcss/contact.htm	
	·	
Contact for redirecting payments to the SDU	Lynn Clark	
	Phone: 603-223-4804	
	Website: www.dhhs.nh.gov/dcss/contact.htm	
SDU Bank Name:	The SDU bank is Citizens Bank	
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections	
Web-Based Payment Service for Employers:	Web-based payment service:	
Web-Based Fayilletti Service for Employers.	ExpertPay (free to employers)	
	Phone: 800-403-0879	
	E-mail: customer.service@expertpay.com	
	Website: www.expertpay.com	
	Tropolic. Williams, portpay.com	
	Free software offered to employers for e-payments.	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Hampshire	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service:
	ExpertPay (free to employers)
	Phone: 800-403-0879
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Free software offered to employers for e-payments.
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Jersey	
State Contact Information	Address
Bernitra Robinson, State Contract Manager	Payments:
Phone: 609-631-2668	New Jersey Family Support Payment Center
E-mail: bernitra.robinson@dhs.state.nj.us	PO Box 4880
·	Trenton, NJ 08650-4880
Roger Surpless	
Phone: 609-570-4260	
E-mail: Roger.Surpless@xerox.com	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Roger Surpless
identifiers for non-IV-D (private) orders	Phone: 609-570-4260
d,	E-mail: Roger.Surpless@xerox.com
	or
	Jameelah Bradley
	Phone: 609-570-4257
	E-mail: Jameelah.Bradley@Xerox.com
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Xerox, State and Local Solutions - collections and disbursements.
Web-Based Payment Service for Employers:	Web-based payment service:
, ,	ExpertPay (free to employers)
	Phone: 800-403-0879
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Website: http://www.njfspc.com/
	paynjfspc.com
Web-Based Payment Service for NCP:	Web-based payment service:
Web-based Fayillelit service for NOF.	ExpertPay (free to employers)
	Phone: 800-403-0879
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Website: http://www.njfspc.com/
	paynjfspc.com

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Jersey	
Other Information	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Mexico	
State Contact Information	Address
Joseph Anaya, SDU Bureau Chief	Correspondence:
Phone: 505-476-3918	NM State Disbursement Unit
E-mail: joseph.anaya@state.nm.us	PO Box 25110
	Santa Fe, NM 87502-5110
Adam Medina, EFT Coordinator	
Phone: 505-476-3917	Payments only:
Email: Adam.Medina@state.nm.us	CSED
	Payment Processing
Omar Halama, SDU Section Supervisor	PO Box 25109
Phone: 505-476-3910	Albuquerque, NM 87125
Email: Omar.Halama@state.nm.us	
	Interstate Payments:
Julie L. W. M. Garoutte	NM State Disbursement Unit
Centralized Services Supervisor / CSED Central	PO Box 26897
Registry	Albuquerque, NM 87125-6897
Telephone: 505-827-1315	
Email: JulieL.Garoutte@state.nm.us	Returning Interstate Payments:
	NM State Disbursement Unit
	PO Box 2348 Sopto Fo NIM 97504 2349
Other Information	Santa Fe, NM 87504-2348
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Omar Halama, SDU Section Supervisor
identifiers for non-IV-D (private) orders	Phone: 505-476-3910
	Email: Omar.Halama@state.nm.us
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	An employer may set up a recurring automatic withdrawal for child support
	payments on NM's website:
	Website: https://elink.hsd.state.nm.us/elink/Default.aspx
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New Mexico	
Other Information	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New York	
State Contact Information	Address
Cheryl Morris, SDU Program Director Phone: 518-473-0574 Email: Cheryl.Morris@otda.ny.gov	NYS Child Support Processing Center PO Box 15363 Albany , NY 12212
Elizabeth Mehreteab,SDU Payment Processing Manager Phone: 518-320-1053 Email: Elizabeth.Mehreteab@xerox.com	
Bob Madan, SDU Project Manager Phone: 518-320-1053 Email: Bob.madan@xerox.com	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	1-888-208-4485
Contact for redirecting payments to the SDU	nysdcseicr@otda.state.ny.us
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Xerox State and Local Solutions, Inc.
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Web-Based Payment Service for NCP:	ExpertPay Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com e-childsPay (credit card payments only)
	Website: www.e-childspay.com
Credit Card Payment Accepted From:	Credit card payments accepted from NCPs for fee of \$11.25.
Credit Cards Accepted Through:	www.e-childspay.com
Fees:	\$11.25

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

New York	
Other Information	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

North Carolina	
State Contact Information	Address
Astra Wilson-Kirksey, SS Program Administrator 1	Payments and Employers:
Phone: 919-855-4454	NC Child Support Centralized Collection
E-mail: astra.wilson-kirksey@dhhs.nc.gov	PO Box 900012
	Raleigh, NC 27675-9012
David Steele, E-Commerce Branch Chief	
Phone: 919-527-6190	Returning Interstate Payments:
E-mail: david.steele@dhhs.nc.gov	Distribution Unit- 919-855-4755
Rajesh Pandey, IT Manager	
E-mail: Rajesh.Pandey@dhhs.nc.gov	
Jennifer Creech, EFT/Debit Card Coordinator	
Phone: 919-855-4450	
E-mail: jennifer.creech@dhhs.nc.gov	
Dee Robinson, EFT/Debit Card Coordinator	
Phone: 919-855-4452	
E-mail: dilthra.robinson@dhhs.nc.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Jennifer Creech, EFT/Debit Card Coordinator
identifiers for non-IV-D (private) orders	Phone: 919-855-4450
	E-mail: jennifer.creech@dhhs.nc.gov
	Dee Robinson, EFT/Debit Card Coordinator
	(back-up)
	Phone: 919-855-4452
	E-mail: dilthra.robinson@dhhs.nc.gov
Contact for redirecting payments to the SDU	Jennifer Creech, EFT/Debit Card Coordinator
	Phone: 919-855-4450
	E-mail: jennifer.creech@dhhs.nc.gov
	Dee Robinson, EFT/Debit Card Coordinator
	(back-up)
	Phone: 919-855-4452
	E-mail: dilthra.robinson@dhhs.nc.gov
SDU Bank Name:	The SDU banks are SunTrust (paper deposits) and Bank of America (electronic

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

North Carolina	
Other Information	
SDU Vendor Name:	Systems and Methods Inc. (SMI)
Web-Based Payment Service for Employers:	Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Employers should click on the "Employer" icon.
Web-Based Payment Service for NCP:	Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links.
Credit Card Payment Accepted From:	Credit and debit card payments accepted from NCPs for fee of \$5.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

North Dakota	4
State Contact Information	Address
Lee Bjerklie (Program)	Lump Sum Payments:
Phone: 701-328-7502	North Dakota SDU
E-mail: lebjerklie@nd.gov	PO Box 7425
	Bismarck, ND 58507-7425
Leila Brucker (System)	
Phone: 701-328-7511	Returning Interstate Payments:
E-mail: lbrucker@nd.gov	North Dakota SDU
	PO Box 7190
Customer Service	Bismarck, ND 58507
Phone: 800-231-4255	
Phone: 701-328-6580	State Disbursement Unit
E-mail: centralofficecse@nd.gov	ND Child Support Enforcement
	PO Box 7280
Suzanne "Sam" Witkowski (Employer Relations)	Bismarck, ND 58507-7280
Phone: 701-328-7528	
E-mail: sewitkowski@nd.gov	
Other Information	
Requires electronic payments?	Yes, effective 1/1/12, an employer with more than 24 employees and receiving more than four income withholding orders (IWOs) must remit child support payments electronically. An employer with more than 24 employees but fewer than five IWOs may opt out of the EFT payment requirement only through a written request.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Jolene Schaffer Phone: 701-328-7531 E-mail: soiwic@nd.gov
Contact for redirecting payments to the SDU	Rona Schmidt
Joinade for foundating paymonts to the 020	Phone: 701-328-7516
	E-mail: reschmidt@nd.gov
SDU Bank Name:	The SDU bank is Bank of North Dakota.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service: Employer EFT Phone: 800-251-8685 #2 Phone: 701-328-7512 (out-of-state) E-mail: soeft@nd.gov
Web-Based Payment Service for NCP:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

North Dakota	
Other Information	
Credit Card Payment Accepted From:	Credit card payments are accepted from obligors via the website.
	Website: www.childsupportnd.com
Credit Cards Accepted Through:	Website: www.childsupportnd.com
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Ohio	
State Contact Information	Address
Shelly Seckel, SDU Section Chief	OH CSPC
E-mail: Shelly.Seckel@jfs.ohio.gov	PO Box 182394
Phone: 614-985-4549	Columbus , OH 43218
Brian Leonard, Marketing Manager and	
EFTCoordinator	
Phone: 614-985-4561 E-mail: brian.leonard@xerox.com	
E-mail. bhan leonaid@xerox.com	
CSPC Customer Service	
Phone: 888-965-2676	
Other Information	
Requires electronic payments?	Yes
Contact for attorneys and courts for remittance	Shelly Seckel, SDU Section Chief
identifiers for non-IV-D (private) orders	E-mail: Shelly.Seckel@jfs.ohio.gov
,	Phone: 614-985-4549
Contact for redirecting payments to the SDU	Shelly Seckel, SDU Section Chief
	E-mail: Shelly.Seckel@jfs.ohio.gov
	Phone: 614-985-4549
SDU Bank Name:	The SDU bank is Fifth Third Bank.
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections
	and disbursements
Web-Based Payment Service for Employers:	Web-based payment service:
	ExpertPay (free to employers)
	Phone: 800-403-0879 (outside Ohio) Phone: 888-965-2676 (within Ohio)
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Website: www.e-childspay.com (credit card payments from noncustodial parents)
Web-Based Payment Service for NCP:	Web-based payment service:
	ExpertPay (free to employers)
	Phone: 800-403-0879 (outside Ohio)
	Phone: 888-965-2676 (within Ohio)
	E-mail: customer.service@expertpay.com
	Website: www.expertpay.com
	Website: www.e-childspay.com (credit card payments from noncustodial parents)

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Ohio	
Other Information	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Oklahoma	
State Contact Information	Address
Stefanie Hanson, Program Supervisor	Employers:
Phone: 405-522-0023	Oklahoma Centralized Support Registry
E-mail: stefanie.hanson@okdhs.org	PO Box 268809
	Oklahoma City, OK 73126-8809
Jim Hutchinson, Information Systems Administrator	
Phone: 405-522-1338	Interstate:
E-mail: jim.hutchinson@okdhs.org	Oklahoma Centralized Support Registry
	PO Box 268954
SDU Office Fax: 855-363-1755	Oklahoma City, OK 73126-8954
Employer Service Center:	Returning Interstate Payments:
Phone: 866-553-2368 (toll-free)	OK Department of Human Services
	Oklahoma Child Support Services
	Attention: Refund for the Center For Finance and Budget
	PO Box 248822
	Oklahoma City, Oklahoma 73152
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Oklahoma Central Case Registry, Non-IV-D Office
identifiers for non-IV-D (private) orders	Phone: 405-522-8999
Contact for redirecting payments to the SDU	Oklahoma Employer Services Center
	Phone: 405-325-9190
	Phone: 866-553-2368 (toll-free)
SDU Bank Name:	The SDU bank is Chase Bank.
SDU Vendor Name:	Systems & Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service (free for employers and noncustodial parents):
	Website: www.ok.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payment service (free for employers and noncustodial parents):
The Date of April 10 Mar.	Website: www.ok.smartchildsupport.com
Credit Card Payment Accepted From:	Credit and debit card payments accepted from noncustodial parents at no cost.
Credit Cards Accepted Through:	
Fees:	
	1

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Oregon	
State Contact Information	Address
Ginger Fleming, Receipting Unit	OR Department of Justice
Phone: 503-986-6071	Division of Child Support Program Services Center
E-mail: ginger.fleming@doj.state.or.us	PO Box 14506
	Salem, OR 97309-0420
Jerry Barizo, Financial Services	
503-986-2469	Oregon Child Support Offices website:
jerry.c.barizo@doj.state.or.us	Website: oregonchildsupport.gov
Sarah Wiley, Reconciliation Unit	
503-986-2407	
sarah.k.wiley@doj.state.or.us	
None Cohb	
Nena Cobb EFT Specialist	
Phone: 503-986-0547	
nena.j.cobb@doj.state.or.us	
Employer Services Central Unit	
Phone: 866-907-2857	
E-mail: efthelp@doj.state.or.us (help desk)	
Other Information	
Requires electronic payments?	Yes, employers in OR with five or more employees and who have received one or
Requires electronic payments:	more orders; employers with fewer than five employees but have received orders
	against more than one employee; employers required to pay taxes electronically;
	or employers who have failed to withhold or pay correctly and timely, according to
	law, are required to remit their child support payments electronically.
Contest for atternation and accord for non-itterna-	
Contact for attorneys and courts for remittance	Jerry Barizo, Financial Services 503-986-2469
identifiers for non-IV-D (private) orders	
	jerry.c.barizo@doj.state.or.us
Contact for redirecting payments to the SDU	Website: http://www.oregonchildsupport.gov/employers/contact.shtml
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based employer portal:
	Website: https://employerportal.oregonchildsupport.gov
	Phone: 866-907-2857

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Oregon	
Other Information	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Mastercard, Visa, American Express, Discover and e-check payments may be made through MyPaymentPortal.com for a small fee.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Pennsylvania	
State Contact Information	Address
Diana Snyder DCSES Financial Unit Supervisor Phone: 717-772-4815 E-mail: diasnyder@pa.gov	Wage-attached Payments: PA SCDU PO Box 69112 Harrisburg, PA 17106-9112
Customer Service Phone: 800-932-0211 AVR	Non Wage-attached Payments: PA SCDU PO Box 69110 Harrisburg, PA 17106-9110
Phone: 877-727-7238	Returning Interstate Payments PA SCDU PO Box 61167 Harrisburg, PA 17106-1167
Other Information	
Requires electronic payments?	Yes, employers with at least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Xerox - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com
	Free software offered to employers for e-payments. For information on PA's EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 E-mail: pa-childsupp-2.fc-sls@xerox.com

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Pennsylvania Pennsylvania	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs)
Credit Card Payment Accepted From:	Credit card payments accepted from NCPs via a toll-free phone line and online for fee of \$11.95.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Puerto Rico		
State Contact Information	Address	
Alba L Alvarez Del Valle, Acting Supervisor	Employers:	
Central Registry	ASUME	
Phone: 787-767-1500, ext. 2840	PO Box 71442	
Fax: 787-282-7411	San Juan, PR 00936-8542	
E-mail: aalvarez2@asume.pr.gov		
· -	Returning Interstate Payments:	
Mrs. Silvia Bula, Deputy Administrator	ASUME	
Case Management Area	PO Box 71420	
Phone: 787-767-1500, ext. 2837	San Juan, PR 00936-8520	
E-mail: sbula@asume.pr.gov		
Lizette Serrano-Pabon, Assistant Deputy		
Administrator		
Case Management Area		
Phone: 787-767-1500, ext. 2839		
Fax: 787-767-1852		
E-mail: lserrano@asume.pr.gov		
Andres Rodriguez.		
E-mail: arodriguez@asume.pr.gov,		
Phone: 787-767-1500 ext. 2846		
Fax 787-767-1852.		
Ada Lopez, Employer Issues		
Phone: 787-767-1500 ext. 2859		
E-mail: alopez2@asume.pr.gov		
Roberto Hernandez, Employer Issues		
Phone: 787-767-1500, ext. 2858		
E-mail: rhernandez@asume.pr.gov		
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance	Luz C. Agosto	
identifiers for non-IV-D (private) orders	E-mail:lagosto@asume.pr.gov,	
totalicis for non-iv-b (private) orders	Phone: 787-767-1500 ext. 2856, fax 787-767-1852.	
	1 Hollo. 101-101-1000 CAL 2000, IAX 101-101-1002.	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Puerto Rico	
Other Information	
Contact for redirecting payments to the SDU	Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov
SDU Bank Name:	The SDU bank is Banco Popular de Puerto Rico (BPPR).
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service for employers (must register): Website: http://www.asume.pr.gov/
Web-Based Payment Service for NCP:	Web-based payment service for noncustodial parents: Website: http://www.asume.pr.gov/
	Credit card payments accepted from non-custodial parents.
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Rhode Island	
State Contact Information	Address
Alicia Rodriguez, SDU Project Director	Rhode Island Family Court
E-mail: alicia.rodriguez@smimail.net	c/o RI Child Support Payment Service
	PO Box 5073
Kathleen McCusker, Chief Human Services Policy	Hartford, CT 06102-5073
and Systems Specialist Contact for redirecting	
payments to the SDU	
Phone: 401-458-4427	
E-mail: Kathleen.McCusker@dhs.ri.gov	
Rhode Island Child Support Information	
Phone: 401-458-4450	
Michael Venturino	
Rhode Island Family Court	
Contact for attorneys and courts for remittance	
identifiers for non-IV-D (private) orders	
Phone: 401-458-3119	
Fax: 401-458-3083	
E-mail: mventurino@courts.ri.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Michael Venturino
identifiers for non-IV-D (private) orders	Rhode Island Family Court
	Phone: 401-458-3119
	Fax: 401-458-3083
	E-mail: mventurino@courts.ri.gov
Contact for redirecting payments to the SDU	Kathleen McCusker, Chief Human Services Policy and Systems Specialist
	Phone: 401-458-4427
	E-mail: Kathleen.McCusker@dhs.ri.gov
SDU Bank Name:	The SDU bank is Citizens Bank.
SDU Vendor Name:	SDU Vendor Name: Systems & Methods, Inc.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Rhode Island	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com
Credit Card Payment Accepted From:	Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

South Carolina	
State Contact Information	Address
Glenn Hastie, Assistant Director	Employers should send payments as directed on IWOs until SC has an SDU.
SC Department of Social Services	Currently there are 46 Clerks of Court within South Carolina receiving payments.
Child Support Enforcement Division	
Phone: 803-898-9468	
E-mail: glenn.hastie@dss.sc.gov	
Jim Dingeldine (System)	
Phone: 803-454-7118	
E-mail: james.dingeldine@dss.sc.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	
identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

South Dakota		
State Contact Information	Address	
Rocco Konop, Program Specialist Contact for redirecting payments to the SDU Phone: 605-773-7236 E-mail: rocco.konop@state.sd.us	Child Support Payment Center 700 Governors Drive, Suite 84 Pierre , SD 57501	
Shannon Abernathy (System) Phone: 605-773-3641 E-mail: shannon.abernathy@state.sd.us		
Cindy Anderson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 605-773-7235 E-mail: cindy.anderson@state.sd.us		
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Cindy Anderson Phone: 605-773-7235 E-mail: cindy.anderson@state.sd.us	
Contact for redirecting payments to the SDU	Rocco Konop, Program Specialist Phone: 605-773-7236 E-mail: rocco.konop@state.sd.us	
SDU Bank Name:	The SDU banks are First Premier Bank (check payments), eFunds (electronic payments) and Wells Fargo (field office collections).	
SDU Vendor Name:		
Web-Based Payment Service for Employers:		
Web-Based Payment Service for NCP:	SD Department of Social Services Website: http://dss.sd.gov/childsupport/	
Credit Card Payment Accepted From:	Credit card payments accepted (no fee) from noncustodial parents	
Credit Cards Accepted Through:	Website: https://apps.sd.gov/applications/SS17PC02CRD/CreditCard1.aspx Phone: 605-773-3641	
Fees:		

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

South Dakota	
Other Information	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Tennessee	
State Contact Information	Address
Richard Paige, Child Support Fiscal Services Director Phone: 615-313-5348 E-mail: richard.paige@tn.gov	Tennessee State Disbursement Unit PO Box 305200 Nashville , TN 37229
Jackie Howell, Project Director Phone: 615-916-5225, ext. 4901 E-mail: jackie.howell@smimail.net	
Nicole Waters, SDU Supervisor Phone: 615-916-5225, ext. 4902 E-mail: nicole.waters@smimail.net	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Richard Paige, Child Support Fiscal Services Director Phone: 615-313-5348 E-mail: richard.paige@tn.gov
Contact for redirecting payments to the SDU	Richard Paige, Child Support Fiscal Services Director Phone: 615-313-5348 E-mail: richard.paige@tn.gov
SDU Bank Name:	The SDU bank is First Tennessee Bank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and customer service
Web-Based Payment Service for Employers:	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: https://tn.smartchildsupport.com/
	ACH debit payments from employers and noncustodial parents are accepted at no cost.
Web-Based Payment Service for NCP:	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: https://tn.smartchildsupport.com/
	ACH debit payments from employers and noncustodial parents are accepted at no cost.

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Tennessee	
Other Information	
Credit Card Payment Accepted From:	NCP and employers
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

State Contact Information	Address
William Irby, Payment Operation Manager	Payments only:
Phone: 512-460-6915	Office of the Attorney General TXCSDU
E-mail: william.irby@texasattorneygeneral.gov	PO Box 659791
E mail. William.hby @texasattomeygeneral.gov	San Antonio, TX 78265-9791
Angelica Gonzalez, Adjustments Supervisor	Call Allonio, 17 70200 3731
Phone: 512-460-6420	Interstate, exceptions, e.g., refunds:
Angelica.gonzalez@texasattorneygeneral.gov	Office of the Attorney General TXCSDU
Angelica.gonzalez@lexasallomeygeneral.gov	PO Box 245993
For amployer inquiries:	San Antonio, TX 78265-5993
For employer inquiries: Problem Resolution Call Center	
Phone: 877-474-4463	
For custodial and noncustodial parent inquiries:	
TXSDU Call Center	
Phone: 800-252-8014	
Other Information	
Requires electronic payments?	Yes, employers in Texas with 50 or more employees must remit child support payments electronically within two business days after pay date.
Contact for attorneys and courts for remittance	William Irby, Payment Operation Manager
identifiers for non-IV-D (private) orders	Phone: 512-460-6915
(βα.)	E-mail: william.irby@texasattorneygeneral.gov
Contact for redirecting payments to the SDU	Angelica Gonzalez, Adjustments Supervisor Phone: 512-460-6420
	Angelica.gonzalez@texasattorneygeneral.gov
SDU Bank Name:	The SDU banks are Bank of America (paper checks) and JPMorganChase
DDO Dalik Hallic.	(electronic payments).
	(electronic payments).
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections
	and disbursements

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Texas	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com (employers and noncustodial parents) Website: www.e-childspay.com (credit card payments by noncustodial parents)
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com (employers and noncustodial parents) Website: www.e-childspay.com (credit card payments by noncustodial parents)
Credit Card Payment Accepted From:	Credit card payments accepted via e-childspay from Mastercard and Discover.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Utah	
State Contact Information	Address
Shancie Nance, Business Analyst Supervisor Phone: 801-536-8191 E-mail: snance@utah.gov	Office of Recovery Services PO Box 45011 Salt Lake City , UT 84145
Denise Fairbourn, Senior Business Analyst Phone: 801-536-8724 E-mail:dfairbourn@utah.gov Diane McCarty, BET Analyst Supervisor Phone: 801-741-7422 E-mail: dmccarty@utah.gov Stephen Arnold BET Business Analyst Phone: 801-741-7424	
E-mail: sarnold@utah.gov	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
Contact for redirecting payments to the SDU	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
SDU Bank Name:	The SDU bank is Zions Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Utah	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service: Interactive Case Access System (noncustodial parents only) Phone: 801-536-8333 E-mail: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted
Credit Card Payment Accepted From:	Credit cards from noncustodial parents accepted at payment windows, via phone (fee is \$6) or online (fee is \$2) if registered. Credit card payments from employers accepted at payment windows throughout UT.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Vermont	
State Contact Information	Address
Christine Cassel, Administrator Phone: 802-769-6430 E-mail: christine.cassel@state.vt.us Jennifer Lyford, Child Support Program Chief Employer Services Unit Phone: 802-871-6522 E-mail: jennifer.lyford@state.vt.us Brett Perry, Child Support Program Chief	Payments only: Vermont Office of Child Support PO Box 1310 Williston, VT 05495-1310 Returning Interstate Payments: Vermont Office of Child Support Attention: Refunds/CRU 103 South Main St. Waterbury, VT 05671-1901
Phone: 802-769-4272 E-mail: Brett.Perry@state.vt.us	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Christine Cassel, Administrator Phone: 802-769-6430 E-mail: christine.cassel@state.vt.us
Contact for redirecting payments to the SDU	Christine Cassel, Administrator Phone: 802-769-6430 E-mail: christine.cassel@state.vt.us
SDU Bank Name:	The SDU bank is TDBanknorth.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Offer online credit card payments
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Virgin Islands	
State Contact Information	Address
Sonia Thompson, Computer Manager	Paternity and Child Support Division
Phone: 340-775-3070, ext. 3001	Department of Justice
E-mail: sthompson@pcsd.gov.vi	8000 Nisky Center 2nd Floor, Suite 500
E-mail: sjthompsonvi@hotmail.com	St. Thomas, Virgin Islands 00802
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Banco Popular de Puerto Rico (BPPR).
SDU Vendor Name:	
Web-Based Payment Service for Employers:	No web-based payment option for employers at this time.
Web-Based Payment Service for NCP:	www.mypaymentportal.com All major credit cards and debit cards; 3.5% nominal fee charged for service
Credit Card Payment Accepted From:	All major credit cards and debit cards; 3.5% nominal fee charged for service
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Virginia	
State Contact Information	Address
Peter Finn, SDU Manager	Payments only:
Phone: 804-726-7341	Division of Child Support Enforcement
E-mail: peter.finn@dss.virginia.gov	PO Box 570
	Richmond, VA 23218-0570
Carolyn Ballard, Payment Processing Manager	
Phone: 804-726-7296	
E-mail: carolyn.ballard@dss.virginia.gov	
Nikita Atkinson, EFT Manager	
Phone: 804-726-7277	
E-mail: nikita.atkinson@dss.virginia.gov	
Christy Osterloh, Exceptions Unit Manager	
Phone: 804-726-7289	
E-mail: christy.osterloh@dss.virginia.gov	
DCSE / Employer Customer Service Number: (800)	
257-9986	
Other Information	
Requires electronic payments?	Yes, employers with at least 100 employees and payroll processing firms with at
	least 50 clients shall remit payments by electronic funds transfer.
Contact for atterneys and sourts for remittance	Doulette Beiney
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Paulette Rainey Phone: 804-726-7466
(private) orders	E-mail: paulette.rainey@dss.virginia.gov
	E-mail: askdcse@dss.virginia.gov
	L-IIIali. askucse@uss.viigiilia.gov
	Pat Watson
	Phone: 804-726-7413
	E-mail: pat.watson@dss.virginia.gov
	E-mail: askdcse@dss.virginia.gov
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Contact for redirecting payments to the SDU	Paulette Rainey
	Phone: 804-726-7466
	E-mail: paulette.rainey@dss.virginia.gov
	E-mail: askdcse@dss.virginia.gov
	Pat Watson
	Pat Watson Phone: 804-726-7413
	E-mail: pat.watson@dss.virginia.gov E-mail: askdcse@dss.virginia.gov
	E-mail. askucse@uss.virginia.gov

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Virginia Virginia	
Other Information	
SDU Bank Name:	The SDU banks are SunTrust (collections); Wells Fargo (disbursements).
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service:
	My Child Support - https://mychildsupport.dss.virginia.gov/.
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Credit card payments accepted through Western Union (Code City: VADSS).
	Telephone payments accepted.
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Washington	
State Contact Information	Address
	Washington State Support Registry
Washington State payment inquiries	PO Box 45868
Phone: 800-468-7422, option 1	Olympia , WA 98504
	Olympia, WA 90304
Bill Green, Child Support Program Manager DSHS	
Phone: 360-664-5314	
E-mail: bgreen@dshs.wa.gov	
Rhonda Thomas, Child Support Program Manager	
Central Services	
Phone: 360-664-5185	
E-mail: rhonda.thomas@dshs.wa.gov	
E maii. monda.tromas@dono.wa.gov	
Lynnie Larsen, Chief	
Department of Social and Health Services	
Economic Services Administration	
Phone: 360-664-5121	
E-mail: larsenlm@dshs.wa.gov	
Kristina Butler, Supervisor	
Phone: 360-664-5294	
E-mail: Kristina.butler@dshs.wa.gov	
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Wendy Cole-Deardorff, EFT/Accounting Services	
Manager	
Phone: 360-664-5160	
E-mail: wcoledea@dshs.wa.gov	
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Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance	Jake Hughes
identifiers for non-IV-D (private) orders	Phone: 360-664-5349
,	E-mail: hughejc@dshs.wa.gov
Contact for realization recovery to the OD!	
Contact for redirecting payments to the SDU	Jake Hughes Phone: 360-664-5349
	E-mail: hughejc@dshs.wa.gov
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	
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SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Washington	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov
Web-Based Payment Service for NCP:	Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

West Virginia		
State Contact Information	Address	
Nancy Light, Manager, Receipts and Distribution Unit Phone: 304-356-4714 E-mail: nancy.l.light@wv.gov Hal Pendell, Deputy Commissioner/CFO Phone: 304-356-4726 E-mail: hal.m.pendell@wv.gov Susan Linville, Fiscal Services Manager Phone: 304-356-4715 E-mail: susan.a.linville@wv.gov	Payments only: WV BCSE PO Box 247 Charleston, WV 25321	
Other Information		
Requires electronic payments?	Yes, employers with more than 50 employees are required to remit their child support payments electronically.	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	WV BCSE Customer Service hotline Phone: 800-249-3778	
Contact for redirecting payments to the SDU	WV Employer Relations hotline Phone: 800-835-4683	
SDU Bank Name:	The SDU bank is JPMorganChase - collections and disbursements	
SDU Vendor Name:		
Web-Based Payment Service for Employers:	Web-based payment service: WV Support Payment Center Phone: 800-446-5382 (phone payments) Phone: 800-835-4683 (employer relations) Website for payment service: https://apps.wv.gov/DHHR/wvchildsupportdirect \$1.00 service fee per transaction	
Web-Based Payment Service for NCP:		

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

West Virginia	
Other Information	
Credit Card Payment Accepted From:	Visa, MasterCard and electronic checks accepted. The system is designed for noncustodial parents as the payers. Payers may make a one-time payment or set up recurring payments at \$3.00 service fee per transaction. Employers may use the service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.
Credit Cards Accepted Through:	
Fees:	
Other:	Website for automated payment information (for parents): https://www.wvdhhr.org/bcseapp

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Wisconsin	
State Contact Information	Address
Alisa Comber, Financial Management Section Chief, WI Bureau of Child Support.	Employers: Wisconsin Support Collections Trust Fund
Phone: 608-266-9909	PO Box 74400
E-mail: alisa.comber@wisconsin.gov	Milwaukee, WI 53274-0400
Gary Rogowski, SDU Project Director	Interstate and Returning Interstate Payments:
Phone: 414-615-2404	Wisconsin Support Collections Trust Fund
E-mail: gary.rogowski@xerox.com	PO Box 74700 Milwaukee, WI 53274-0700
Celia Purdy-Bagley, Operations Manager	
Phone: 414-615-2415	
E-mail: Cecelia.Purdy-Bagley@xerox.com	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments)
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments)
Credit Card Payment Accepted From:	

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Wisconsin	
Other Information	
Credit Cards Accepted Through:	
Fees:	
Other:	Employer Customer Service
	Phone: 877-209-5211
	EFT Outreach
	Phone: 414-615-2425

SDU Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

Wyoming		
State Contact Information	Address	
Wyoming Customer Service Phone: 307-777-5300 Phone: 1-800-570-9914 Fax Number: 307-777-5301	Wyoming State Disbursement Unit P O Box 1027 Cheyenne WY 82003	
Lynn Kraft, New Employer Set Up and Corrections Phone: 307-777-6979 E-mail: lynn.kraft@wyo.gov		
Kandi Wilson, New Employer Set Up and Corrections Phone: 307-777-3398 E-mail:kandi.wilson@wyo.gov		
Valerie Spencer, Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov		
Other Information		
Requires electronic payments?	No	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov	
Contact for redirecting payments to the SDU	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov	
SDU Bank Name:	The SDU bank is ANB.	
SDU Vendor Name:		
Web-Based Payment Service for Employers:	No	
Web-Based Payment Service for NCP:	No	
Credit Card Payment Accepted From:		
Credit Cards Accepted Through:		
Fees:		
Other:	Does not require electronic payments	